



# Pono Process

Working Together To Honor Youth Rights

An additional support for children and youth in foster care to use in the event that their rights are not honored and upheld.



**CALL**

833-TRY-PONO (833-879-7666)



**TEXT**

808-838-1463



**EMAIL**

pono@epicohana.org



**WEBSITE**

www.ponoprocess.org

## How The Pono Process Works

- Step 1: Youth submits a grievance (website, email, phone)**
- Step 2: Pono Navigator receives the grievance**
- Step 3: Pono Navigator follows up with youth**
- Step 4: Pono Navigator informs youth's team about grievance**
- Step 5: Youth and team work on a resolution**
- Step 6: If no resolution - Pono Protectors join youth and team to seek a resolution**
- Step 7: If no resolution - Pono Protectors/team will assist youth with exploring legal options**

**Youth's Team: Social Worker, GAL/CASA, Resource Caregivers**

**Pono Protector: Professionals assigned by Judiciary and CWS to assist with grievances**